No : 21/2012

Date : 11 December 2012

CHANGI
airport group

AIRPORT EMERGENCY SERVICE

FIRE SAFETY CIRCULAR

To All Airport Partners

ACTIVATION OF THE AIRPORT EMERGENCY SERVICE (AES) FOR FIRES WITHIN CHANGI AIRPORT

1   On 13 November 2012, a Ground Power Unit (GPU) caught fire at the airside but the passerby who spotted the fire failed to immediately activate the AES. He had instead alerted his manager who rushed down to extinguish the fire together with him. Even after extinguishing the fire, no one ensured that AES was informed for post fire investigation until much later.

2   The Airport Emergency Service (AES) would like to emphasise the importance of contacting the AES at its fire hotline (**6541 2525)** to report any fire outbreak in Changi Airport. It is critical that AES resources are at the scene as soon as possible to prevent escalation of any fires and also to put forth the recommendations to prevent similar recurrence at the airport.

3   When contacting the AES fire hotline at **6541 2525**, please provide the following information:

- Type of fire
- Location of fire
- Name of caller
- Telephone number of caller

4   Whist awaiting the arrival of AES firefighting crew, the fire situation may be mitigated using fire extinguishers or hose reels **as long as it is safe to do so**; otherwise evacuate and wait for the arrival of AES firefighting crew to mitigate the situation.

5   For further clarifications, you may contact the Airport Emergency Service Fire Safety Unit (AES FSU) at 65412535 or at **fire.safety@changiairport.com.**

NG KENG LYE
for SUPERINTENDENT, FIRE SAFETY
AIRPORT EMERGENCY SERVICE